Optimizing virtual care for public safety personnel: PSPNET outcomes and future directions

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Coordinator

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PSPNET









INTERNET DELIVERED COGNITIVE BEHAVIOURAL THERAPY (ICBT)



CBT material online

- Text / images / video/ audio
- Weekly lessons



Therapist guidance

- One-two per week
- Email / phone

"I am very thankful that one of my coworkers recommended this course to me, and I will 100% recommend it to others as well.

I'm the type of person that really dislikes sitting in a room with a complete stranger and spilling my guts out and letting my guard down. This course has helped me more than a one on one appointment ever would have."

Wellbeing Therapist-guided & Self-guided

PTSD .

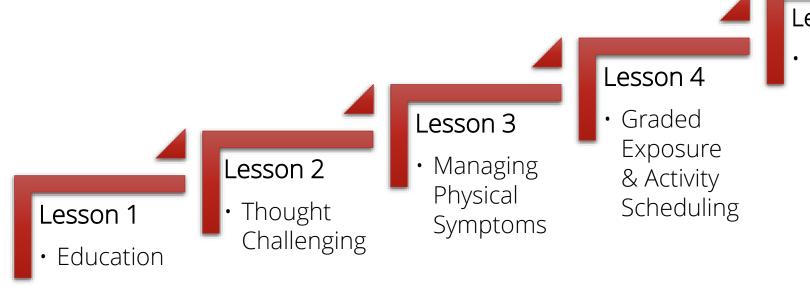
Therapist-guided

PSP WELLBEING COURSE

MACQUARIE University

Transdiagnostic ICBT Course





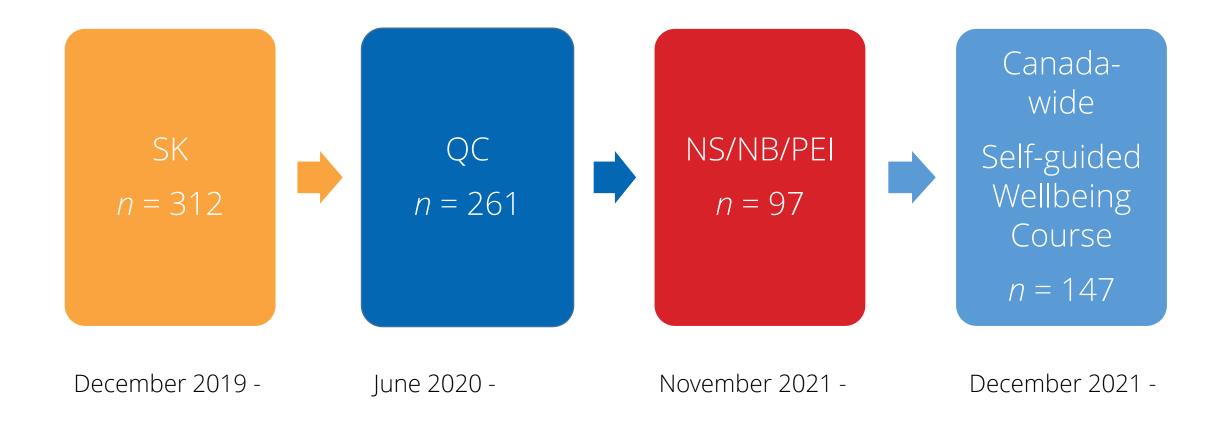
Online Therapy Unit

Lesson 5

Relapse
 Prevention

- Anger
- Assertiveness
- Beliefs
- Communication
- Emergency
- Panic
- Problem solving & worry
- PTSD
- Risk & Attention
- Sleep
- Relationships

STAGED IMPLEMENTATION



IMRPOVEMENT CYLCES

English PTSD Course
June 2020-now

Self-guided Wellbeing Course December 2021now

English

Wellbeing Course

n = 62 (Dec 19-April 20) n = 67 (May 20-Nov 20)

n = 76 (Dec 20-July 21) n = 132 (Aug 21-now)

French

Wellbeing Course

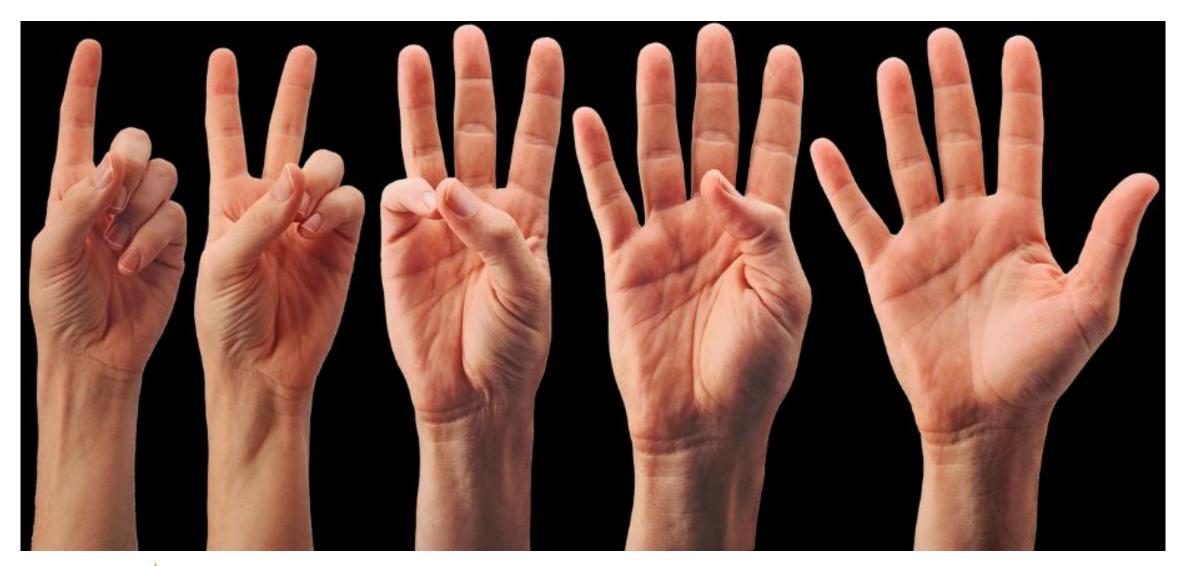
n = 88 (July 20-July 21)

n = 107 (July 21-May 22)

n = 28 (May 2022-now)



French PTSD Course August 2021 –now (n = 23)

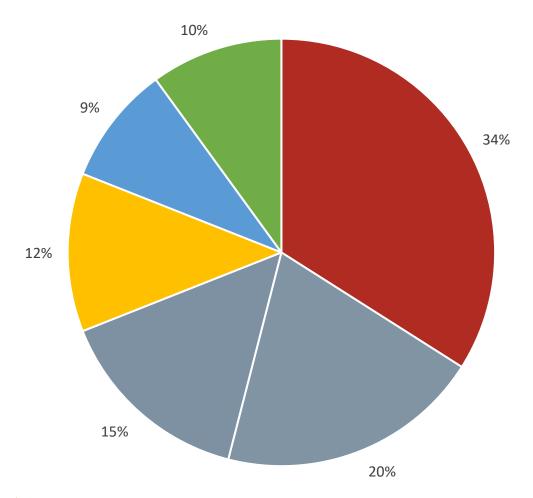




Who uses PSPNET?

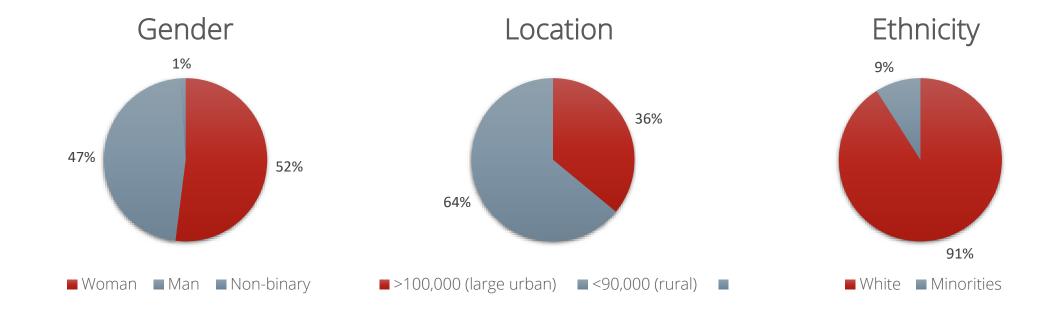


THERAPIST GUIDED CLIENTS: PSP SECTOR

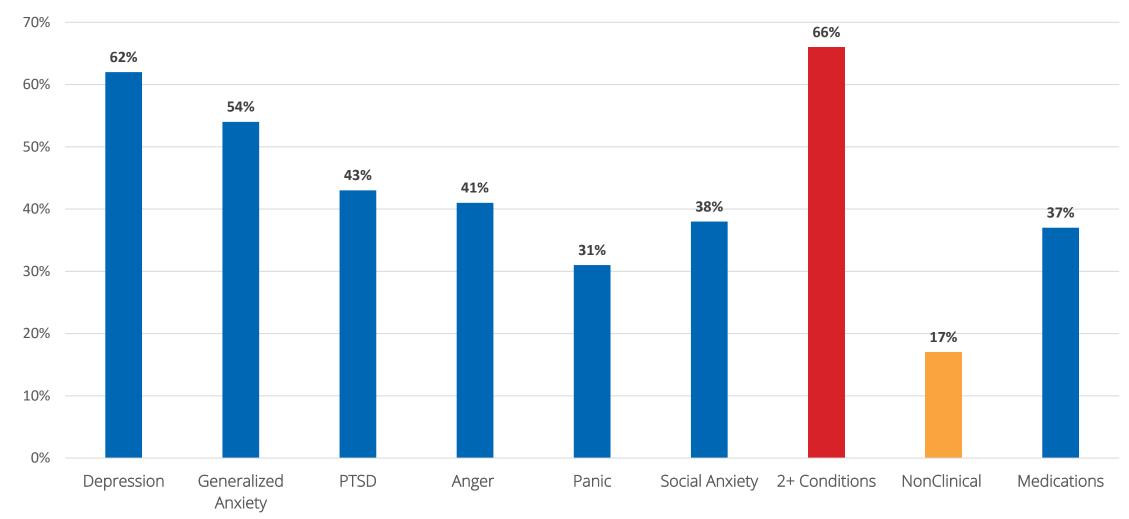


- Police/RCMP
- Paramedics/Related Emerg Services
- Corrections
- Fire
- Communications (e.g., 911, dispatch)
- Others inc Border Services

THERAPIST GUIDED CLIENTS: GENDER, LOCATION & ETHNICITY



CLINICALLY SIGNIFICANT SYMPTOMS – PRE-TREATMENT





Do PSP engage with ICBT?

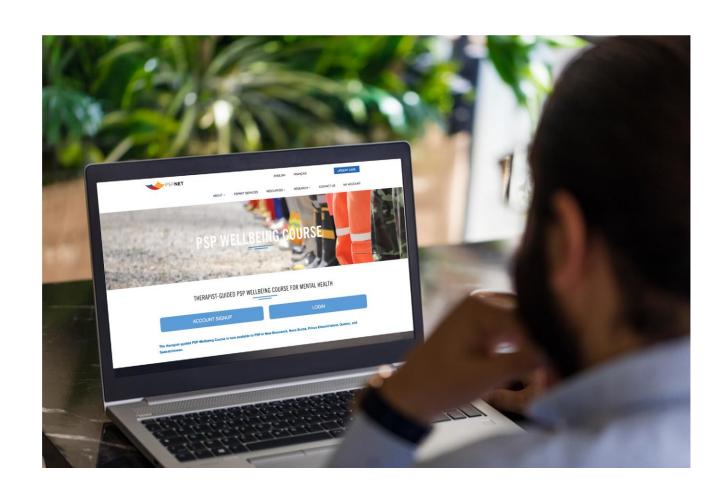




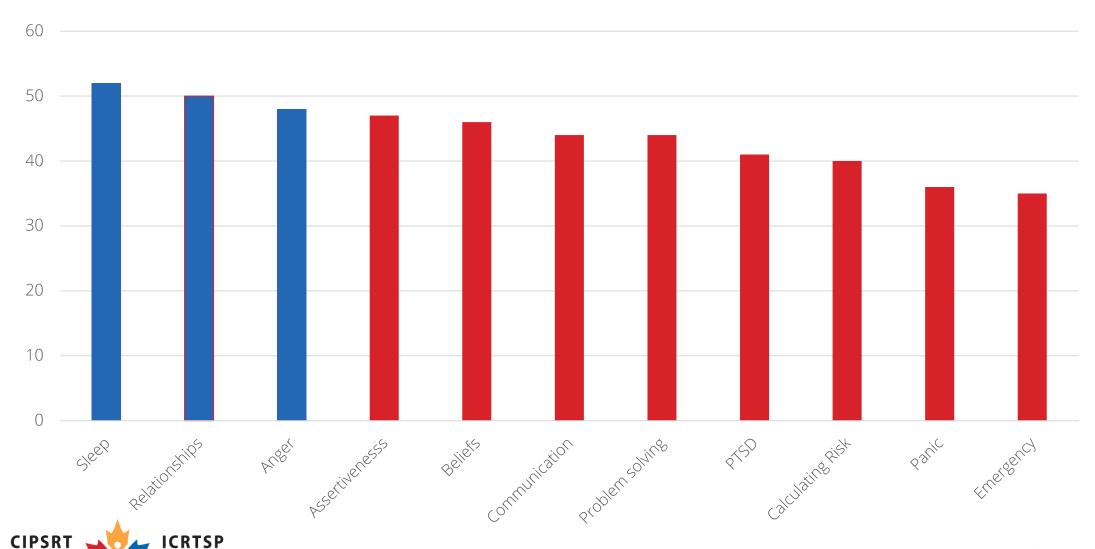
ENGAGEMENT

83% completed all lessons

93% completed majority of materials



ADDITIONAL RESOURCES

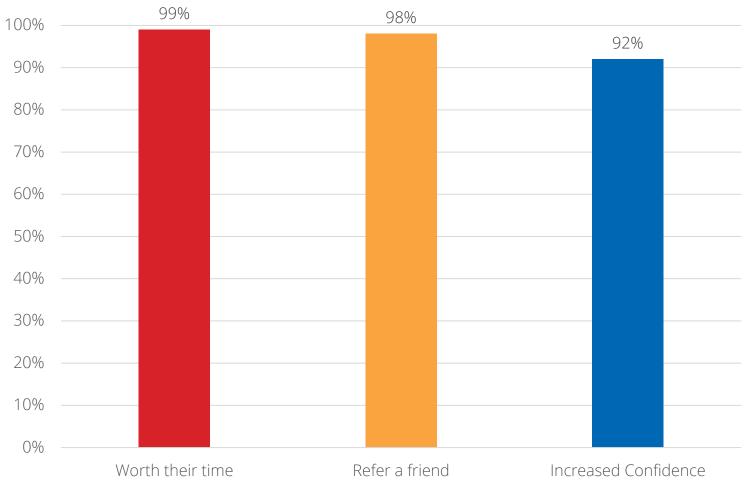


Do PSP benefit from ICBT?

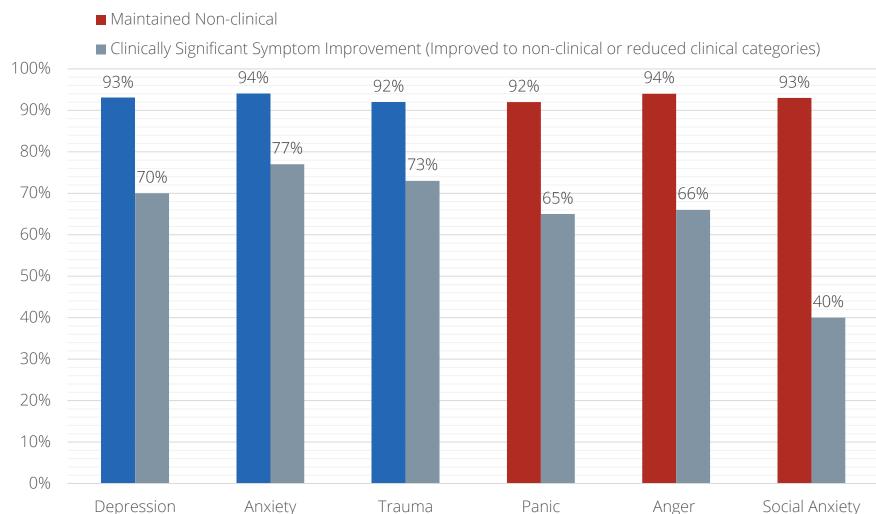




TREATMENT **SATISFACTION**



OUTCOME: MAINTAINED SIGNIFICANT SYMPTOM IMPROVEMENT



How has ICBT been improved to meet the needs of PSP?



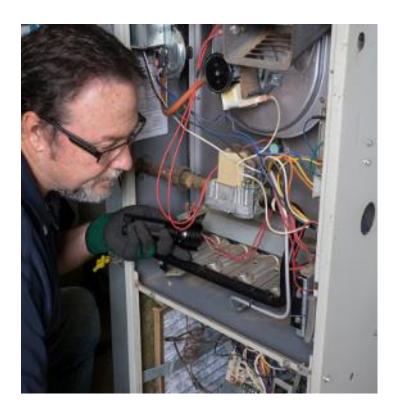




PERSUASIVE, EFFECTIVE & EFFICIENT







Content (PTSD Course) Processes
(Boosters, Self-guided)

Individual Differences (Sectors, Provinces, Gender-based Plus Analyses)

Longer-term Outcomes

Developing mental health resources and supports for families of PSP

- Primary resources
- Couples Toolkit
- Spouse/Significant Other Wellbeing Course (SSO Wellbeing Course)
- https://www.pspnet.ca/families/







What is the dream?









"To say I was skeptical in the beginning of the course was a huge understatement. I have been blown away by the progress.

I have talked to lots of my colleagues about how wonderful and easy this course is to access and how it helped me.

Please continue to do what you do as I appreciate it and love the results I have seen."



Thank you

